

# What is Wholesale Millwork's return policy?

## 60 Day Guarantee

Return any stock item in saleable condition for any reason within 60 days for a refund, except custom or non-stock items.

If Wholesale Millwork or the manufacturer is at fault, we will bring back the material with no restock fee. Otherwise, the customer is responsible for restock charges of 25%, or the fee the manufacturer charges, whichever is higher.

- Call your local WM office or your outside salesperson for a return authorization.
- WM may require an inspection of the material prior to issuing a return authorization.
- Upon approval, WM will pick up the material during the customer's next delivery.